



2014

ANNUAL REPORT

For The COMMUNITY

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Dear Friends and Supporters,

Thank you for your continued support of the mission and vision of The Women's Safe House. Because of your extension of generosity through donations, volunteer services, and several other resources, we are able to provide safe shelter, support, and advocacy around the clock for countless victims and survivors of domestic violence. Whether providing services to the hundreds of women and children who entered our Residential Program in 2014, or the thousands of women who received assistance through our Crisis Intervention Hotline—it was truly because of you and your support that such services were available and women and children were offered a new chance to experience a violence-free life!

In 2014, The Women's Safe House began envisioning a new shift toward the implementation of a trauma-informed care service delivery system within a domestic violence shelter. There is an increasing focus on the impact of trauma and how service systems may help to resolve or exacerbate trauma-related issues. Domestic violence advocates, directors, and staff have expressed a growing awareness of the need for services appropriate for women with mental health issues, substance abuse problems and histories of abuse that are present in emergency shelter. While our agency is one that focuses on and advocates for women, our services delivery system needs to address trauma, and identify a public health approach that includes education and awareness, prevention, early identification and effective trauma-specific assessment and treatment.

Over the course of the next two years, The Women's Safe House plans to align its efforts towards a trauma-informed care framework that: 1) Realizes the widespread impact of trauma and understands potential pathways to recovery; 2) Recognizes signs and symptoms of trauma in clients, families, staff and others involved in the system; 3) Responds by fully integrating knowledge about trauma into policies, procedures and practices; and 4) seeks to actively Resist Re-traumatization. We believe the timing is right to implement this important and necessary shift in order to build agency capacity at The Women's Safe House and position the agency for continued success. As we embark upon this journey, we would like to extend a heartfelt thanks for your personal contribution in helping us reach this great milestone for our agency.

Sincerely,

Sylvia J. Jackson

Executive Director

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THE MISSION OF THE WOMEN'S SAFE HOUSE IS TO PROVIDE SAFE SHELTER AND TRANSITIONAL LIVING SERVICES TO BATTERED WOMEN AND THEIR DEPENDENT CHILDREN AND TO EMPOWER WOMEN TO MAKE INFORMED CHOICES ABOUT THEIR FUTURES.

1 in **3** women around the world will experience some form of domestic violence within their lifetime.

Every **9** seconds, a woman is assaulted or beaten in the United States.

More than **20,000** phone calls are placed to domestic violence hotlines nationwide.

Studies suggest that **10** million children witness some form of domestic violence each year.

1 in **15** children are exposed to intimate partner violence each year.

**THE WOMEN'S SAFE HOUSE
2014 ANNUAL PROFILE—PROGRAMS & SERVICES**

THE WOMEN'S SAFE HOUSE | 2014 AT-A-GLANCE

The Women's Safe House, (TWSH) is the oldest and with 50 beds, the largest provider of emergency shelter, transitional living services and advocacy for domestic violence victims and their dependent children in the St. Louis Metropolitan area. In 2014, TWSH served 437 women and children—providing 14,751 bed nights for 223 women and 214 children. The average length of stay for women and children in shelter is 6-8 weeks. Among the women and children served in 2014, ninety-six percent of the households reported income less than \$10,000 annually and ninety-five percent of the children were 0-13 years of age.

The Women's Safe House is one of few residential programs that accept male children 0-18 years of age, and is the only shelter in the state of Missouri to offer a twelve-month AfterCare program. Programs and services include:

CRISIS INTERVENTION HOTLINE

Trained employees and volunteers answer the crisis intervention hotline 24/7 with compassion and care—assessing a woman's safety, conducting crisis intake assessments, developing personalized safety plans, and providing community referrals.

RESIDENTIAL SERVICES

Once a woman or family is admitted into the residential program, The Women's Safe House provides emergency safe shelter, advocacy and support during the duration of their shelter stay—which is typically 6-8 weeks. Women and children attend group and individual support sessions, team up with case managers to develop individual and family goals, receive health screenings and education, legal advocacy, financial literacy workshops, transportation assistance, job placement guidance, assistance in securing new safe housing, and a wide variety of community referrals and linkages to social service resources. Meals and personal hygiene items are also provided free of charge.

CHILDREN'S PROGRAM

The Children's Program provides a nurturing environment where children can take part in a variety of structured activities. Since children are secondary and tertiary victims of domestic violence, our child parent advocates work diligently to assess each child's needs, especially children who display a level of aggressive behavior. Advocates strive to help each child reach his or her potential by building their self-esteem, developing their character, and instilling respect for themselves and others through various DV curriculum.

AFTERCARE PROGRAM

The AfterCare Program provides women who have completed the terms of the Residential Program with continued advocacy, case management, transportation assistance, and emergency financial assistance for twelve-months. AfterCare is offered to residents to help prevent homelessness and eliminate the woman's return to the abuser while in the process of rebuilding her life and attaining an accomplishable level of security and independence.

VOLUNTEER PROGRAM

Volunteers are essential in the daily operation of The Women's Safe House. Volunteers support all areas of the agency, performing direct and indirect volunteer tasks. One of the major components of the Volunteer Program is community education. Through community education, our staff strive to educate women, men, and children about the dynamics of domestic violence in hopes of changing the community norms that allow violence to occur. Our presentations reach faith-based groups, businesses, law enforcement agencies, schools, and healthcare providers.

The Women's Safe House Volunteer Program is certified by United Way of Greater St. Louis.

**THE WOMEN'S SAFE HOUSE
2014 ANNUAL PROFILE—RESIDENTIAL**

RACE (New Residents Only)	# SERVED	%
African American	370	84.67%
Caucasian	45	10.30%
Asian	2	0.46%
American Indian/Alaskan Native	0	0.00%
Other, Including Multi-Racial	13	2.97%
Hispanic/Latino	4	0.92%
Unknown	3	0.69%
TOTAL	437	100.00%

AGE	MALES		FEMALES	
	#	%	#	%
0-2	32	30.19%	34	31.48%
3-5	35	33.02%	30	27.78%
6-9	20	18.87%	28	25.93%
10-13	12	11.32%	11	10.19%
14-17	7	6.60%	5	4.63%
Unknown	0	0.00%	0	0.00%
TOTAL	106	100.00%	108	100.00%

18-24			56	25.11%
25-35			83	37.22%
36-45			50	22.42%
46-59			32	14.35%
60+			2	0.90%
TOTAL			223	100.00%

INCOME	NUMBER OF HOUSEHOLDS	%
0-\$9,999	214	95.96%
\$10,000-14,999	4	1.79%
\$15,000-19,999	1	0.45%
\$20,000-29,999	4	1.79%
\$30,000-39,999	0	0.00%
\$50,000+	0	0.00%

ALL (New Only)	WOMEN	CHILDREN	TOTAL	%
St. Louis City	97	103	200	45.77%
St. Louis County	87	73	160	36.61%
Other	39	38	77	17.62%

Hotline Calls Received: 2,579	Turned Away; Full*: 1,008
Bednights: 14,751	Daily Average: 41
Occupancy Rate: 91%	Housing Placement: 116

NEW RESIDENTS		
WOMEN	CHILDREN	TOTAL
223	214	437

SINGLE PERSONS	FAMILIES
185	108

MARRIED	SINGLE
38	115

TOTAL MEALS AND SNACKS SERVED:	23,390
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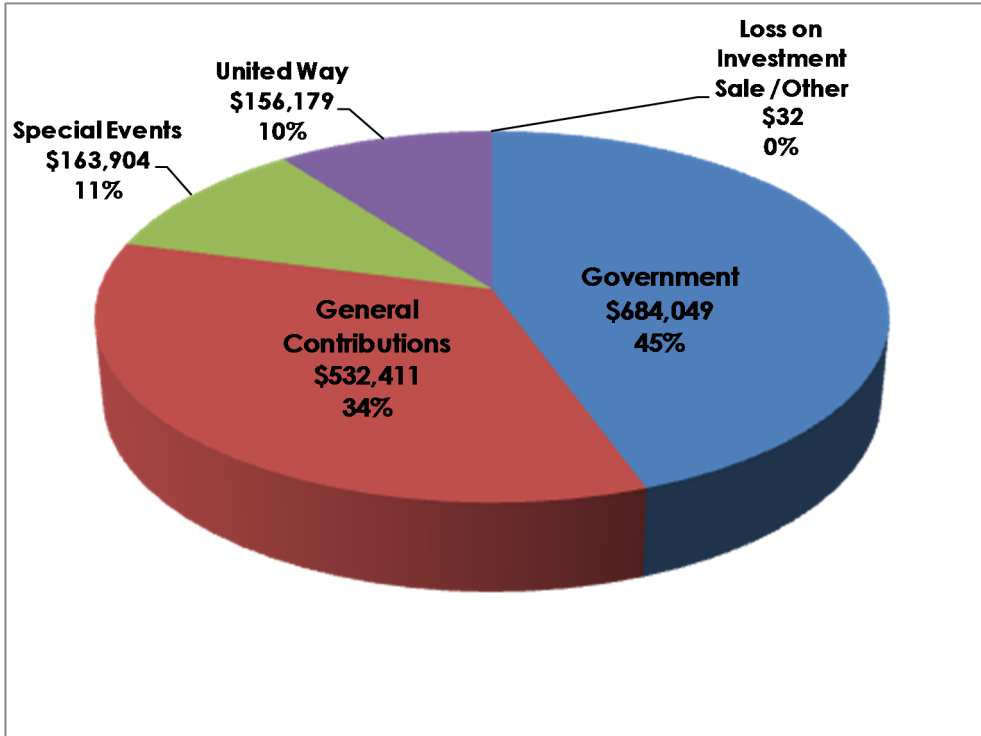
AFTERCARE RESIDENTS		
WOMEN	CHILDREN	TOTAL
55	56	111

TOTAL MEALS SERVED:	16,094
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VOLUNTEER SERVICES & COMMUNITY EDUCATION	
Community Presentations	26
Presentation Attendees	906
TOTAL # OF VOLUNTEERS INDIVIDUALS + GROUPS	802
TOTAL # OF VOLUNTEER HOURS INDIVIDUALS + GROUPS	3,273.75

THE WOMEN'S SAFE HOUSE 2014 ANNUAL PROFILE—FINANCIAL STATEMENT

2014 REVENUE SOURCES



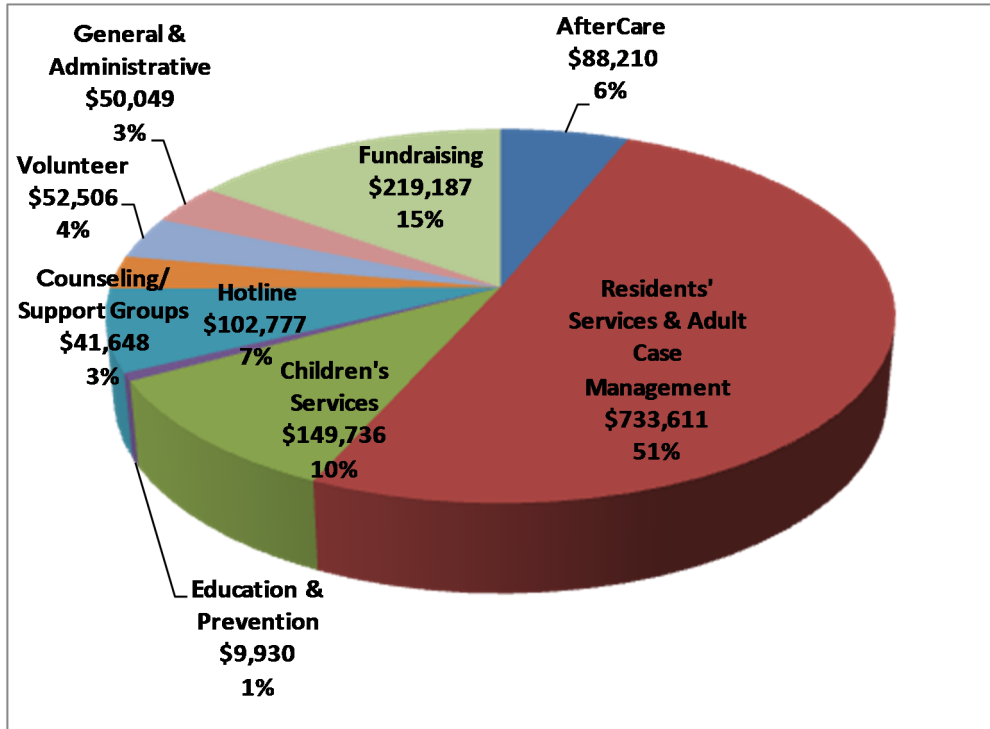
FINANCIALS: AT-A-GLANCE

Revenue	\$1,536,575
Expenses	\$1,447,654
Increase in Net Assets	\$88,921
Total Ending Net Assets	\$1,270,792

REVENUE SOURCES

Government	\$684,049	44.52%
General Contributions	\$532,411	34.65%
Special Events	\$163,904	10.67%
United Way	\$156,179	10.16%
Interest/Loss on Sale of Investments/ Other	\$32	0.00%
Total Revenue	\$1,536,575	100.00%

2014 PROGRAM EXPENSES



PROGRAM EXPENSES

AfterCare	\$88,210	6.09%
Residents' Services (incl CM)	\$733,611	50.68%
Children's Services	\$149,736	10.34%
Community Education & Prevention	\$9,930	0.69%
Hotline	\$102,777	7.10%
Individual Counseling & Support Groups	\$41,648	2.88%
Volunteer Program	\$52,506	3.63%
General & Administrative	\$50,049	3.46%
Fundraising	\$219,187	15.14%
Total Expense	\$1,447,654	100.00%

